

Employee Self-Service

Empower and engage employees with mobile self-service communications.

Happy associates deliver better customer service and boost retention. Motivate today's digitally driven workforce with the interactive, 24/7 mobile self-service they expect. Empower your workforce on the store floor, on the go and behind the scenes for increased satisfaction and operational efficiency.

Anytime, anywhere access and real-time notifications

Associates and managers can view, interact, request and manage:

- Schedules
- Availability
- Time-off requests
- Time and attendance data
- Company news
- Supervisor messages
- Open shifts for bidding
- Tasks
- and more!



Be the great place to work with the freedom of mobility

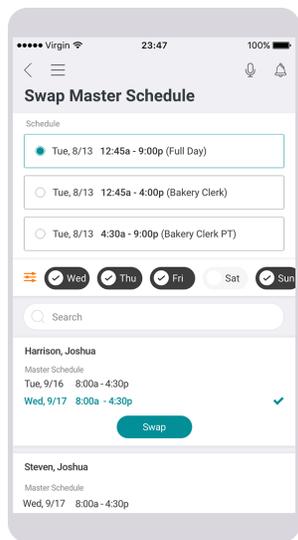
Delight employees with the agility of Logile Connect self-service, always available via any mobile device, computer or store kiosk. Store associates can easily review schedules, update scheduling preferences, submit time off requests, shift bid and swap, and receive messages. Engage them on other important human resource transactions, including personal performance information, job metrics, skills and certifications—so they always know where they stand.

Perform workforce management from the store floor

Managers get real-time visibility and can approve and communicate right in the portal for fast resolution and outreach. All Logile solutions are built for mobile interaction. And with Logile Lychee, the world's first 2-way WFM virtual assistant, managers benefit from instant, proactive execution guidance via Alexa integration on a growing range of AI-enabled functions.

Empower your managers to make the best decisions for your business with:

- Full transparency into schedule interaction
- Compliance with FLSA (predictive scheduling)



- Ability to edit schedules and review and approve requests
- Intelligent insight into potential business impacts before approval

Key benefits

- Creates optimized schedules in a systematic workflow you define
- Minimizes overs and shorts to put the right people in the right place at the right time
- Load-balances overs and shorts where they must occur to meet your rules
- Utilizes employee qualifications, availability, preferred availability, and skill ratings to best match employees with the scheduling requirements
- Supports scheduling of associates across departments and/or stores with appropriate permissions
- Configurable for any work rules including seniority-based, optimized and predictive scheduling
- Meets all regulatory requirements for scheduling of minors, management of break and lunch guidelines, and predictive scheduling
- Saves the system-generated schedule for analysis and comparison with the store-edited schedule
- Scheduling Effectiveness dashboard rates the quality of both system-generated and store-edited schedule in understandable KPI metrics
- Employees see the schedule only after it is published
- Empowers and engages your workforce with mobile access to schedules and request management
- Task-based scheduling provides direction to associates for the work intended
- Saves managers time in managing requests, creating schedules and directing associates to task assignments
- Increases organizational efficiency and agility
- Provides greater visibility and options for associates to swap or relinquish shifts and to request new shifts that become available
- Supports open and proactive associate engagement leading to lower turnover rates, increased sales and better customer service

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