

The votes are in!

Highest-Ranked Workforce Management Technology Vendor
The Rankings. The Reasons.

- #14 on Top 20 OVERALL BEST retail software vendors
- 4th consecutive year on the Top 20 master list
- Top 4 in 11 categories
- 29 Top 10s

Rank & Category

Leader in Customer Satisfaction

- 2T Leaders in Overall Performance by Tier One Retailers
- 2T Leaders in Overall Performance by Mid-Size Retailers
- 3T Customer Satisfaction by Mid-Size Retailers
- 5 Customer Satisfaction for Grocery Vendors
- 5T Return on Investment by Mid-Size Retailers
- 6 Customer Satisfaction for Broad Suite Vendors
- 6 Return on Investment by Tier One Retailers
- 6 Mid-Size Vendors (full data set)
- 8 Grocery Vendor Leaders (full data set)
- 9 Top Vendors for Mid-Size Retailers (full data set)

Leader in Innovation

- 4T Leaders in Technology Innovation by Tier One Retailers
- 5T Leaders in Technology Innovation
- 6T Leaders in Technology Innovation by Mid-Size Retailers

Leader in Service & Support

- 1 Leaders in Quality of Service by Mid-Size Retailers
- 1T Leaders in Quality of Support by Mid-Size Retailers
- 4T Leaders in Quality of Service
- 4T Leaders in Quality of Support
- 5 Leaders in Quality of Service by Tier One Retailers
- 5 Leaders in Quality of Support by Tier One Retailers

Why Logile is the best

- Delivering value & keeping promises
- Never lost a customer
- Partner for life
- ROI % quantifiable results – initial and ongoing
- Business process optimization
- Retail expertise, retail industrial engineering
- Commitment & ability: "Logile's done more for us in 3 months than our other vendor did in 3 years"
- Superior functionality & ease of use
- Customer success is our #1 priority

- Best forecast accuracy: 95% on daily items & sales
- AI-driven, machine-learning forecasting using dozens of industry-leading & Logile-proprietary algorithms
- The best automated schedules: measured objectively to ensure store leadership acceptance (no editing needed)
- All-mobile solutions available on any device
- Highly configurable KPI dashboards
- New solution innovation in food safety, service-level analysis & health and temperature scanning

- A personalized experience, from the bottom up
- Executive leadership engagement
- Ongoing partnership to ensure your success: milestones, multi-year touchpoint plans
- Tailored training & coaching to fit your needs
- A seamless extension of your team

No Hype. Just Retailers' Opinions

Hundreds of retailers once again provided vendor evaluations administered by a 3rd-party research firm for non-biased results. The LeaderBoard reveals how software vendors stack up in head-to-head rankings.

We are excited by Logile's LeaderBoard presence, but most of all, we thank our customers for the recognition and opportunity to keep delivering on our customer promise.

"Logile's presence across the 2021 RIS Software LeaderBoard is impressive validation that it consistently delivers software and services that address retailers' complex and evolving requirements. Logile's appearance in the overall Top 20 list for the fourth consecutive year demonstrates its ability to sustain high levels of customer satisfaction."

– Tim Denman
Editor in Chief, RIS News

10 Other Top 10s

Rank & Category

- 1T Leaders in Recommendation by Mid-Size Retailers
- 2 Leaders in Ease of Administration & Maintenance by Mid-Size Retailers
- 3 Leaders in Ease of Installation & Integration by Mid-Size Retailers
- 5 Leaders in Total Cost of Operations by Tier One Retailers
- 5T Leaders in Total Cost of Operations by Mid-Size Retailers
- 5T Leaders in Recommendation
- 5T Leaders in Ease of Administration & Maintenance by Tier One Retailers
- 6 Leaders in Ease of Installation & Integration by Tier One Retailers
- 6T Leaders in Recommendation by Tier One Retailers
- 7T Leaders in Total Cost of Operation



**Our customers'
success is always #1!**

Unique Differentiators

AI & machine learning-based forecasting with highest accuracy | Automated, wall-to-wall task-based scheduling | Task-based staffing for both service & non-service departments | Proactive food safety portfolio | Unparalleled industrial engineering

LOGILE The Logic
of Labor