

The votes are in!
The rankings.
The reasons.

14 #1s including:

- Customer satisfaction
- Overall performance
- ROI and total cost of operation
- Tech innovation
- Software reliability
- Ease of administration and maintenance
- Quality of support

	Our customers placed us #1 across categories critical to successful software and service delivery	Why Logile is the best
Leader in Customer Satisfaction & Value	Customer Satisfaction	<ul style="list-style-type: none"> • Delivering value & keeping promises • Partner for life • ROI % quantifiable results – initial & ongoing • Business process optimization • Retail expertise, retail industrial engineering • Commitment & ability: “Logile’s done more for us in 3 months than our other vendor did in 3 years” • Superior functionality & ease of use • Customer success is our #1 priority
	Overall Performance	
	Return on Investment	
	Total Cost of Operation	
	Software Reliability	
	Recommendation	
Leader in Innovation	Technology Innovation	<ul style="list-style-type: none"> • One Platform for store planning, scheduling & execution • AI-driven, machine-learning unified forecasting using dozens of industry-leading & Logile-proprietary algorithms • The best forecast accuracy: 95% on daily items & sales • The best automated schedules: measured objectively to ensure store leadership acceptance (no editing needed) • Highly configurable KPI Dashboards & all-mobile solutions • New solution innovation in inventory management, gig-style scheduling & food safety Thermal Intelligence wireless temperature sensors
Leader in Service & Support	Ease of Administration & Maintenance	<ul style="list-style-type: none"> • A personalized experience, from the bottom up • Executive leadership engagement • Ongoing partnership to ensure your success: milestones, multi-year touchpoint plans • Tailored training & coaching to fit your needs • A seamless extension of your team
	Quality of Support	

No Hype. Just Retailers' Opinions

166 retail respondents evaluated technology vendors this year in RIS News' annual customer satisfaction survey. The LeaderBoard is administered by a 3rd-party research firm for non-biased results and reveals how software providers stack up in head-to-head rankings.

We are excited by Logile's LeaderBoard presence, but most of all, we thank our customers for the recognition and opportunity to keep delivering on our customer promise.

"Logile's consistent placement on the RIS LeaderBoard every year since 2015 and its six-year history on the overall Top 20 provider list—cracking the Top 10 this year—are impressive indications of Logile's commitment and ability to deliver the solutions and support retailers need for ongoing success in an ever-changing industry. Since its first appearance on the LeaderBoard, Logile's planning, WFM and execution portfolio has grown significantly, now leveraging a unified single store forecast to provide additional solutions for inventory management including perpetual inventory, production planning, fresh item management, recipe management and computer assisted ordering. Logile's stellar 2023 LeaderBoard ratings signal retailers' approval of Logile's ongoing solution investment direction and innovation."

– Jamie Grill-Goodman
Editor in Chief, RIS News

Get
the
edge



- Top 2 in over half the categories
- #8 on Top 20 overall best vendors
- Top 20 best list for 6th consecutive year

- 8th consecutive year on the LeaderBoard
- Our customers' success is always #1!

Unique Differentiators

One Platform for store planning, scheduling and execution

Connected workforce & inventory management | Unified store-level planning, scheduling and execution driven by unified AI & machine learning-based forecasting with highest accuracy | Automated wall-to-wall, task-based and gig-style scheduling | Task-based staffing for both service & non-service departments | Unrivaled fresh & center store inventory management ecosystem | Proactive food safety portfolio including hot & cold wireless temperature sensing | Unparalleled industrial engineering