LOGILE

THE VOTES ARE IN!
Highest-Ranked Workforce
Management Technology Vendor

The Rankings. The Reasons.

RIS SOFTWARE
LeaderBoard
2020

By the Numbers

- #11 on Top 20 OVERALL BEST retail software vendors
- 3rd consecutive year in the Top-20 master list
- Top 4 in 19 categories
- 33 Top-10s

	Rank & Category	Why Logile Is the Best
Leader in Customer Satisfaction	1 — Leaders in Overall Performance by Mid-Size Retailers 2 — Leaders in Overall Performance by Tier One Retailers 2 — Leaders in Overall Performance 3 — Customer Satisfaction by Tier One Retailer 4 — Customer Satisfaction for Broad Suite Vendors 6 — Customer Satisfaction for Grocery Vendors 9 — Top Vendors in Customer Satisfaction 9 — Customer Satisfaction for Mid-Size Vendors 10 — Customer Satisfaction by Mid-Size Retailers	• Delivering value & keeping promises • Never lost a customer • Partner for life • ROI % quantifiable results – initial and ongoing • Business process optimization • Retail expertise, retail industrial engineering • Commitment & ability: "Logile's done more for us in 3 months than our other vendor did in 3 years" • Superior functionality & ease of use • Customer success is our #1 priority
Leader in Innovation	2 — Leaders in Technology Innovation by Tier One Retailers 3 — Leaders in Technology Innovation	• Best forecast accuracy: 95% on daily items & sales • AI-driven, machine-learning forecasting using dozens of industry-leading & Logile-proprietary algorithms • The best automated schedules: measured objectively to ensure store leadership acceptance (no editing needed) • All-mobile solutions available on any device • Highly configurable KPI Dashboards • New solution innovation in advanced food safety, service-level analysis & production planning
Leader in Service	3 — Leaders in Quality of Service by Mid-Size Retailers 4 — Leaders in Quality of Service by Tier One Retailers 6 — Leaders in Quality of Service	• A personalized experience, from the bottom up • Executive leadership engagement • Ongoing partnership to ensure your success: milestones, multi-year touchpoint plans • Tailored training & coaching to fit your needs • A seamless extension of your team

No Hype.
Just Retailers' Opinions.

This year, hundreds of retailers once again provided vendor evaluations administered by a 3rd-party research firm for non-biased results. The LeaderBoard reveals how software vendors stack up in head-to-head rankings.

"Logile's impressive 2020 RIS Software LeaderBoard results, including a bump up from last year's position on the overall Top-20 software vendors list, speak to its ongoing ability to deliver outstanding software and services that address retailers' complex needs. High scores and rankings in the 2020 LeaderBoard are validation that Logile software is meeting and surpassing expectations of the retailers who use it."

– Joe Skorupa
Editorial Director, RIS News

We are excited by Logile's LeaderBoard presence, but most of all, we thank our customers for the recognition and opportunity to keep delivering on our customer promise.
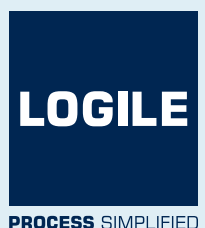
16 Other Top-10s

Rank	Category
3	Leaders in Ease of Installation & Integration by Tier One Retailers
3	Leaders in Ease of Administration & Maintenance by Tier One Retailers
3	Leaders in Recommendation
3	Leaders in Recommendation by Mid-Size Retailers
4	Leaders in Recommendation by Tier One Retailers
4	Leaders in Return on Investment
4	Leaders in Return on Investment by Tier One Retailers
4	Leaders in Total Cost of Operations by Tier One Retailers
5	Leaders in Software Reliability by Tier One Retailers
5	Leaders in Ease of Administration
5	Grocery Vendor Leaders (Full Data Set)
6	Leaders in Total Cost of Operations by Mid-Size Retailers
6	Leaders in Ease of Administration & Maintenance by Mid-Size Retailers

Our customers' success is always #1!

Unique Differentiators

AI & machine learning-based forecasting with highest accuracy | Automated, wall-to-wall task-based scheduling | Task-based staffing for both service & non-service departments | Proactive food safety portfolio | Unparalelled industrial engineering

LOGILE

PROCESS SIMPLIFIED

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